

# GREENPEN

FREIGHT SERVICES SDN BHD



YOUR  
**“SINGLE WINDOW”**  
**LOGISTICS PROVIDER**

- Port Klang – Penang – Johor -  
- Kuantan - Bintulu -

## **Our Company :**

We pride ourselves on our ability to provide our valuable clients, both large and small, with a "Single Window" service designed to manage their complex and ever-changing supply chain.

*“ Services provided in standardized and organized manner by professional staff. Good follow-through from shipment booking confirmation till shipment delivery. ”*



## **Our Mission:**

To be a Leading Logistics Service Provider that continuously creates values for customers, employees and stakeholders

## **Our Vision :**

We are Committed and aim to deliver high standard logistic solutions to our customers and as “Single Window” providing expertise to cater to our clients needs

## **Our Quality Policy:**



**Customer** are our primary focus

**People** are our most valued asset



Supplier & Customers are our **long-term business partners**

**Continual improvement** is essential to success



**Consistency** delivery is our long-term goal

# About Us :

**35**  
**YEARS**  
IN BUSINESS

**Greenpen** was established since **1990**. Backed with years of experience, we are ready to grow with your long-term logistic plans



Up to **90%** of our strong team comprises of operation and technical personnel. Technical-know-how to your logistic needs

**122**  
**EMPLOYEES**  
IN MALAYSIA

**5**  
MAJOR  
**PORTS**

Our branches are strategically located in major port cities. We will ensure to provide logistic supports no matter where you are



Members of:



# Our Performance :

**36k**  
**JOBS**  
ANNUALLY

We are serving more than  
**300** active customers  
nationwide

**80%**  
**INTL.**  
SHIPMENTS

**20%**  
**DOMESTIC**  
SHIPMENTS

Vast experience in handling  
shipping and customs  
to/from more than **100**  
international ports and  
**20** domestic ports

**72%**  
**EXPORTS**  
TO THE  
WORLD

**28%**  
**IMPORTS**  
INTO  
MALAYSIA

We coordinated the  
movement of more  
than **260k** TEUs  
around the world



**Our footprint to the world**

Data as per 2024



The image features a vibrant green background with a fine, fibrous texture, resembling felt or a similar material. A large, white, curved shape, possibly a piece of paper or a lid, is positioned at the top, partially obscuring the green surface. Another similar white curved shape is visible at the bottom edge. Centered on the green background is the text "Our Services" in a clean, white, sans-serif font.

# Our Services

# Control Tower

We understand supply chain challenges and deliver **Customized Solutions** that ensure your transactions are timely, compliant and confidential.

Your truly one-stop for a stress-free import and export program



## **FORWARDING**

**Qualified customer service** located in PKG, KTN, PEN, and JHB to ensure personalized gold-star service to all customer



## **CUSTOM BROKERAGE**

**Official Customs Agent** with sets of **own team** to file, pass paper and inspection at each port without depending on 3<sup>rd</sup> party clearance agent



## **DOCUMENTATION OUTSOURCING**

Dedicated **Shipping Documentation Team** to produce CIPL, COA, BL, Insurance, Bank Consignment, and ROT on behalf of shipper



## **TRANSSHIPMENT**

Specialized **Coordination Team** to monitor, coordinate, oversee, and file custom clearance ensuring efficient, problem-free and timely transfer of shipment between vessel



# Sea Freight

Our Sea Freight team are specialized in the coordinating the movement FCL or LCL goods from selection of carrier until the delivery.

We have direct access to the booking from main line carrier and feeder service



We had vast experience in preparation of export BL and SI directly from logistic system

**Fully automated** data integration for **e-ROT** and **container movement** with haulier's trucking system

All declaration of trade documentation to different authorities are submitted by our **in-house operation team**

Comprehensive monitoring using **state-of-the-art logistic system** to enhance track and trace, and event logging for analysis



go	Tracking	Attachment	Related Transaction	Comments	Extra Charge
Task ID	Task Name		Act Start	Act End	Remark
1510	BOOKING RECEIVED FROM SHIPPER/ AGENT		3/1/2023 6:08 PM	3/1/2023 6:08 PM	
4050	EDI SUBMITTED		4/1/2023 4:22 AM	31/1/2023 12:00 PM	
4060	CUSTOMS FORM SUBMITTED (PASS PAPER)		5/1/2023 12:00 AM	5/1/2023 12:00 AM	
9025	MT ROT RELEASE		3/1/2023 6:17 PM	3/1/2023 6:17 PM	CRK23010023
8020	INVOICE SENT TO AGENT/ SHIPPER/ CONSIGNEE		11/2/2023 12:00 PM	11/2/2023 12:00 PM	





# Air Freight

**Centralized In-house Airfreight Team** to ensure:

- Improved customer service and expertise on air cargo
- Lower cost by consolidating request

**165k**  
**KG**  
**AIR CARGO MOVED**

Cargo space booking from belly-cargo, wide body and freighter to cater for different types of product type and size, to provide **effective price** range and **flexible departure** schedule.

AWB holder for short-haul and long-haul airlines; covering **SEA, western and eastern regions.**



**Air Cargo Warehouse** facilities for bonded in KLIA (2ksqf) and console in Nilai3 (28ksqf) allowing flexible and quick pickup/drop-off cargo. Capable to handle:

- Express Cargo
- Project Cargo
- Cold Chain
- Live Animal



# Haulage & Trucking

We had assisted customers on import and export haulage to more than **270** locations nationwide.

**40k**  
**TEUS**  
MOVED  
NATIONWIDE



Collaboration with more than **100** haulage and transporter service provided who we had vet through their capacity, performance, and quality.

Long & Short Haulage



REEFER Haulage

Drayage & Shunting



## East Malaysia Door-to-Door Service

- Collection from Shipper and delivery to Port
- Inclusive POL/POD Forwarding and Customs Clearance
- Delivery to Consignee's location

## Singapore Cross-Border Service

- FTL and LTL trucking daily service between Malaysia and Singapore customized for B2B or B2C needs
  - Daily pickup and delivery-to-door service



# **BULK & PROJECT** Cargo

**600k**  
**CBM**  
CARGO MOVED

Our presence in all major ports had enable us to manages breakbulk, OoG and project cargo. Guaranteed high quality project implementation

Our team can offer:

- Detail and transparent cost analysis
- Inspection and survey
- Door-to-door or Port-to-Door project
- Technical and engineering support

We covers:

- Conventional loading
- RORO & barge loading
- Break bulk loading
- Inland water transport
- Coastal marine transport
- Barge service



# Warehouse & Distributions

Open Yard Storage



Bonded Storage



**241k**  
**SQF**  
MANAGED SPACE

Non-bonded Storage



Providing warehouse and storage facilities in **PKL and PTP** and other services such as:

- Import and Export distribution centre (PKFZ)
- Cross-docking
- Transloading
- Inventory Management

Selected warehouse are completed with warehouse management system enables monitoring flow of goods, provide transport optimization, and stock control for customers.

In collaboration with key industry warehouse service provider



# Part of a Bigger Family

## Providing 4PL Solutions



### MTT Shipping

- Established since 2010
- **Largest domestic shipping lines** with 38% Malaysia market share
- Fleet of 10 vessels and more than 20,000 units containers

### Sea Navigator

- Established since 2012
- Operates 7 units of barges
- More than 50 sailings per month between Malaysia and Indonesia



### ICS Depot

- Established since 2002
- Malaysia **largest depot throughput**, operates more than 23,000 empty containers
- Yard located in PEN, PKG, PGU, and BKI

# Part of a Bigger Family

## Providing 4PL Solutions

### Perceptive Logistics

- Established since 2006
- Malaysia's **6<sup>th</sup> largest haulier**, with more than 300 prime movers
- Extensive network with depot in PEN, KTN, PKG



### United Bulk Logistics

- Established since 2024
- Supply, install, and transport flexitank
- Product compliance to ISO 9001, ISO 40001, CRCC, FSSC 2200, Halal



**Get In Touch :**  
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